The Children's Family Trust
Stakeholder Surveys

EXECUTIVE PRESENTATION

Gary Cattermole – The Survey Initiative

the survey initiative
employee research

The Children's Family Trust
Changing Futures Together
Registered fostering charity

Stakeholder surveys

Your surveys

- 13 September - 6 October 2023
- Four surveys
  - Children
  - Carers
  - Local Authority Social Workers
  - Staff

Response rates

Children	Carers	LASW	Staff
6%	35%	12%	78%
9 responses	47 responses	16 responses	42 responses

Internal benchmark

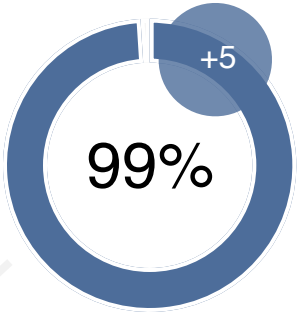
- Comparisons against 2019 Employee survey and 2017 Local Authority and Carer surveys, drawn from reporting provided by CFT.

External benchmark

- Staff benchmark - organisation surveys conducted by The Survey Initiative over the past 3 years.
- Childrens benchmark - drawn from Children's social care questionnaires 2022: what children and young people told Ofsted.

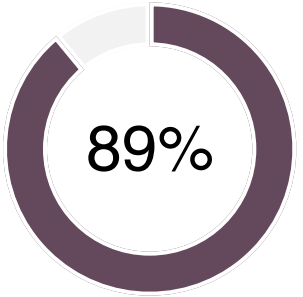
Your dashboard

*100% selected Always compared with 89% in Children's social care questionnaires 2022: what children and young people told Ofsted.



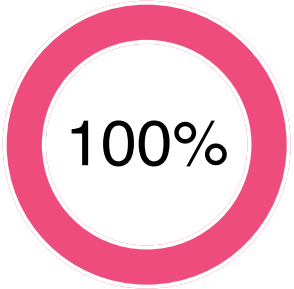
Staff

Feel engaged working at The Children's Family Trust.
15% points above norm.



Carers

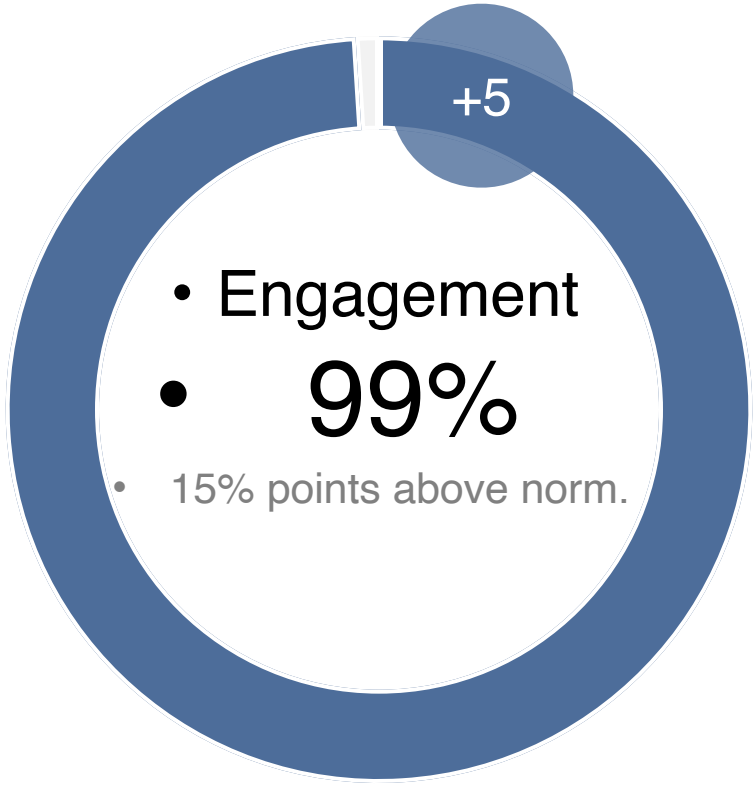
Are satisfied with the support they have received from CFT in the last 12 months.

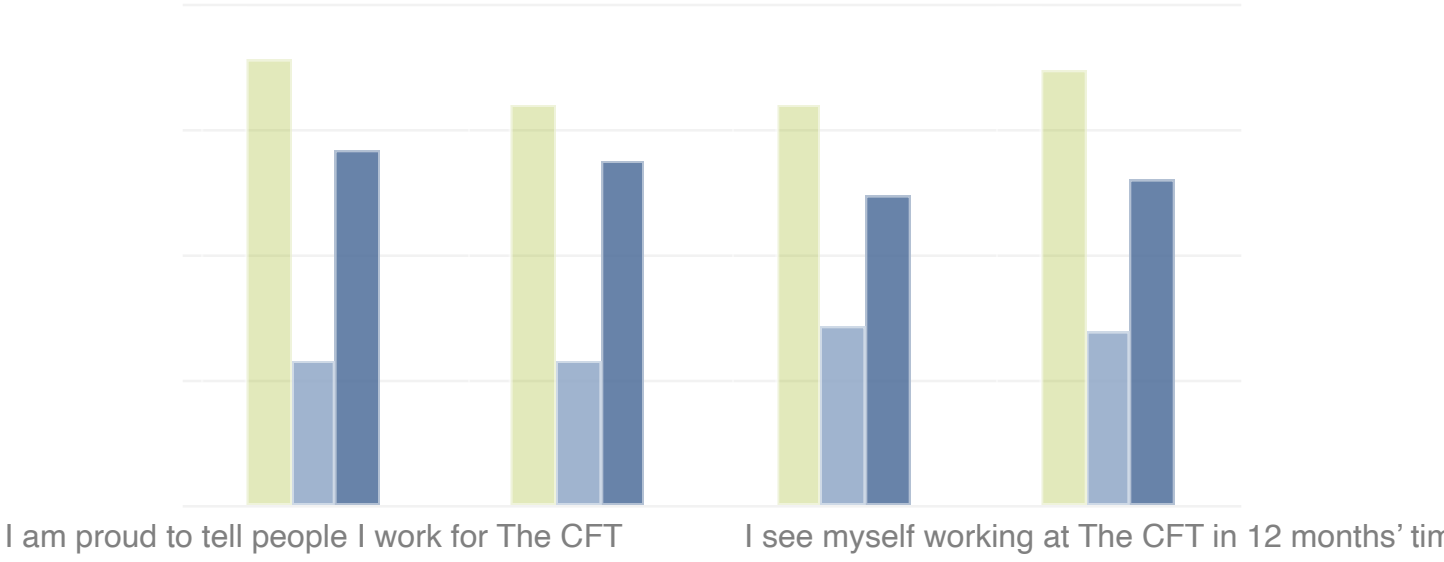


Local Authority Social Workers

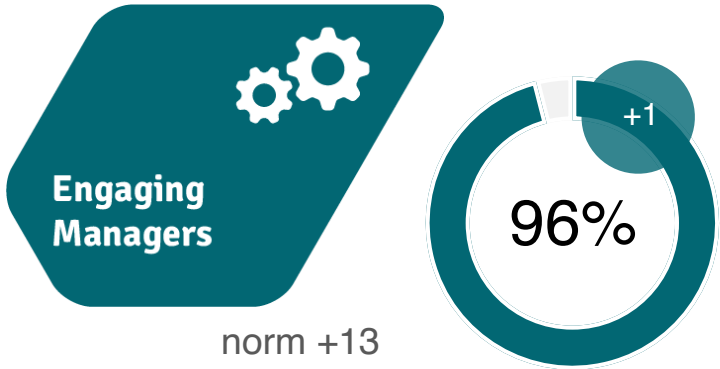
Are satisfied with the support or services they have received from CFT in the last 12 months.

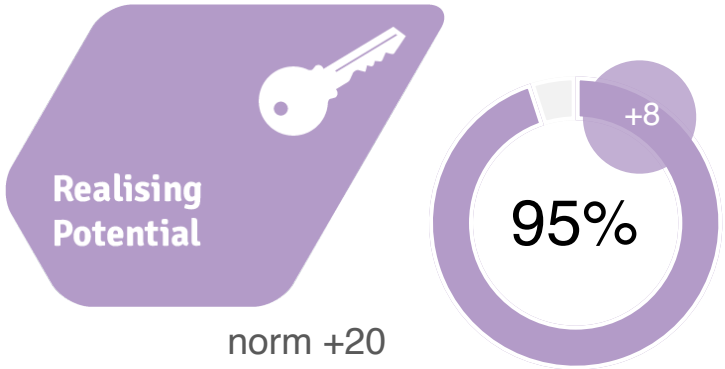
Staff engagement at CFT

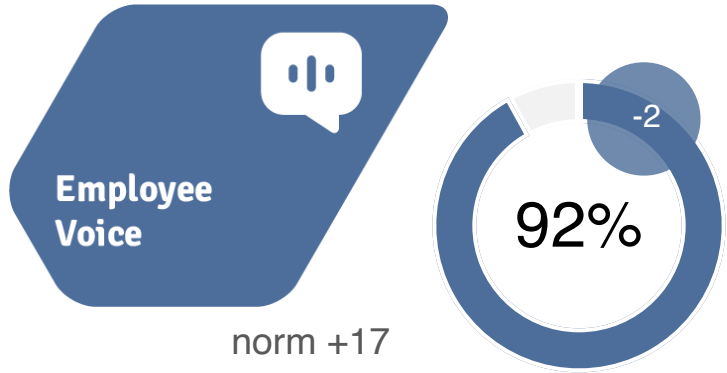


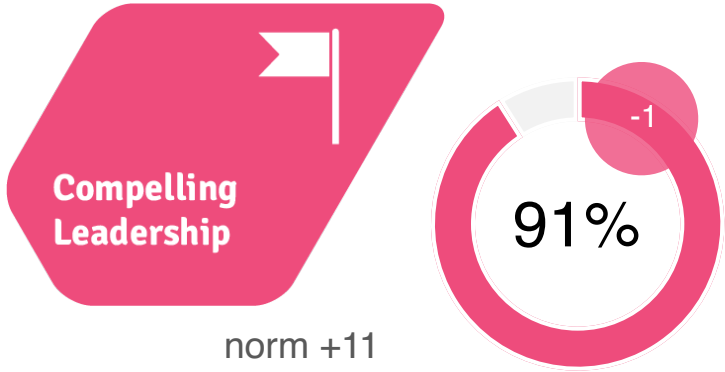


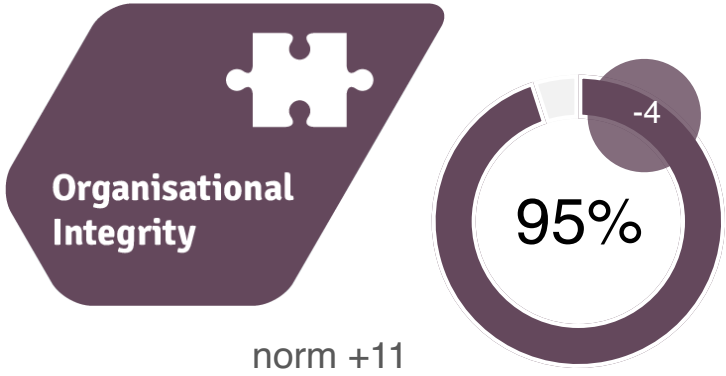
Your pillars underpinning engagement

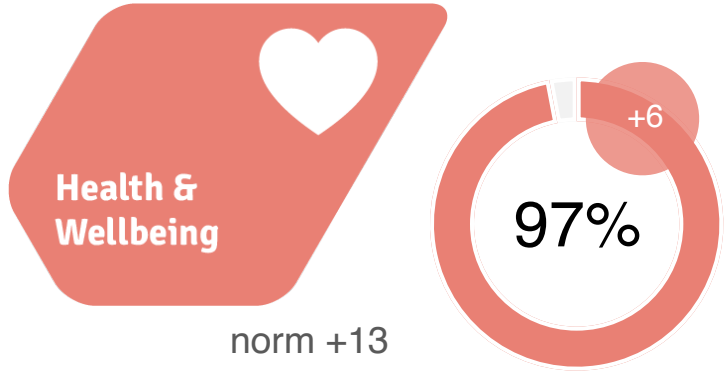






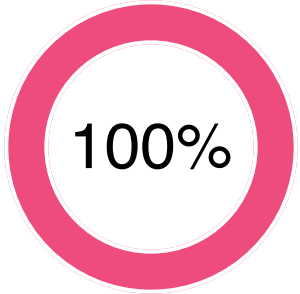


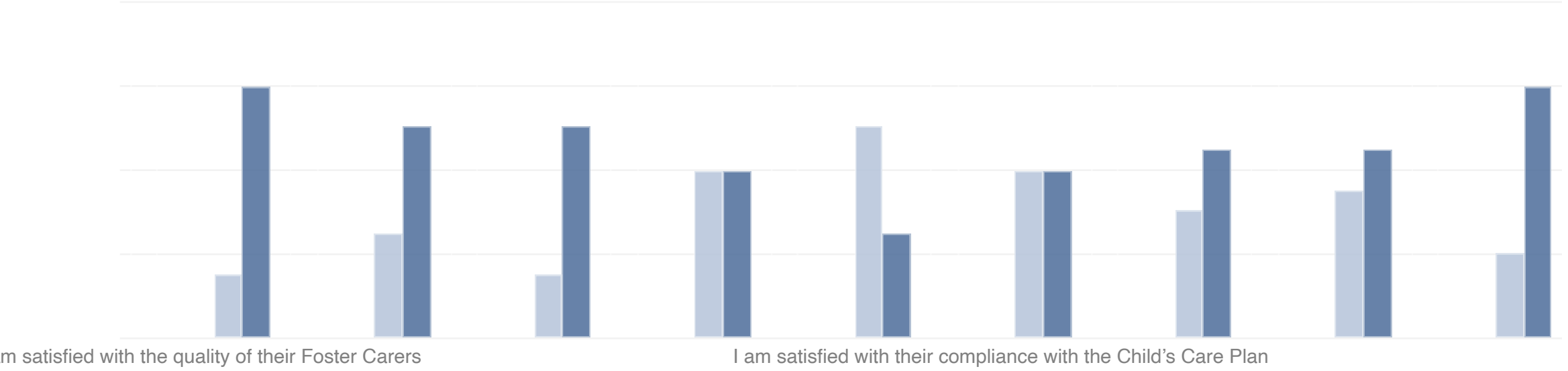




LASW feedback

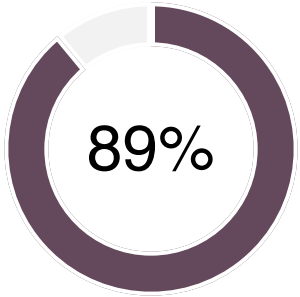
Overall, how satisfied are you with the support or services you have received from The Children's Family Trust in the last 12 months?





Carers feedback

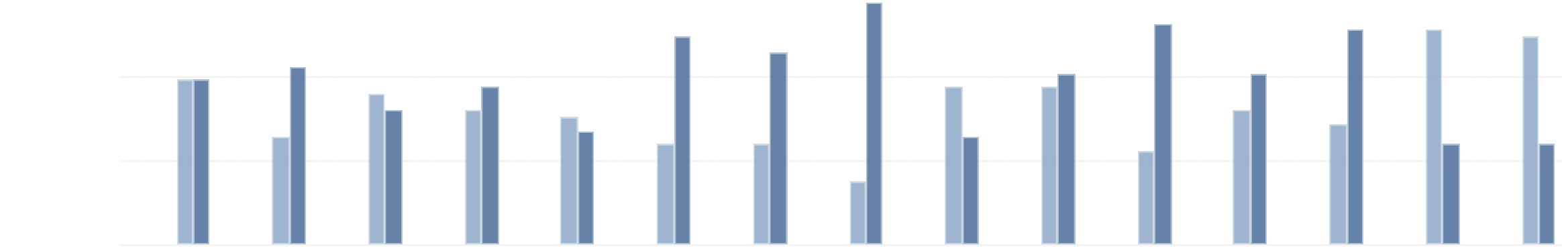
Overall, how satisfied are you with the support you have received from The Children's Family Trust in the last 12 months?



Professional Service – 86%

Contact with CFT – 89%

Child Support – 94%



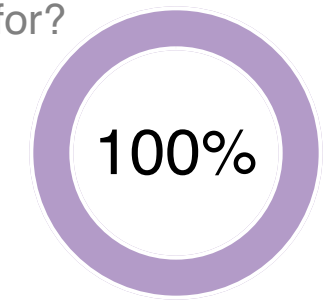
Strongly agree

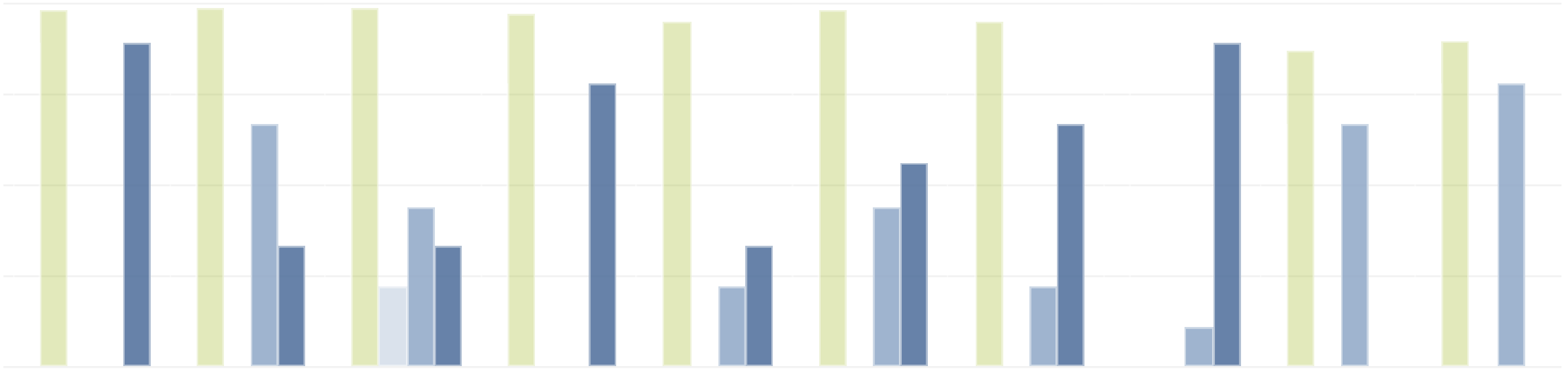
Agree

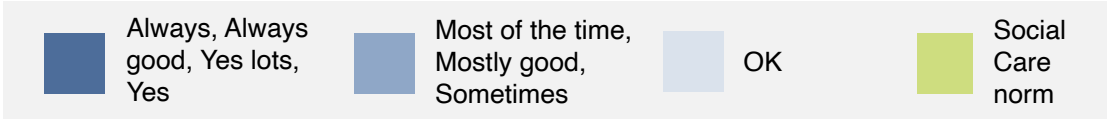
2017

Childrens feedback

Do you feel well cared for?





Do you feel safe where you live or stay?

Do Staff / Foster Carers help you to do well at school or with your schoolwork?